



Winner's Cup 2022

April 9th and 10th

FREQUENTLY ASKED QUESTIONS

ACCOMMODATION

- **What is the accommodation type included?**
The accommodation type included is a two-bedroom self-catering apartment.
- **What are the dates for the complimentary nights?**
Each winner is entitled to 2 complimentary nights during the competition. Therefore, the complimentary nights should be used between April 8th and 10th, 2022.
- **What is the rate for an extra night?**
The rate for an extra night in a 2-bedroom self-catering apartment is EUR 150, - per night, for 2 adults on bed & breakfast basis, with a maximum of 3 nights.
- **What is the additional cost for extra people?**
The additional cost per adult is EUR 10 per night and EUR 5 per child from 4 to 12 years old. Children under 4 years old are complimentary.
- **How much the breakfast?**
The full breakfast buffet is served in Jardim Colonial. For adults the cost is EUR 15 per breakfast and for children from 4 to 12 years old the charge is EUR 7,5 per child. Children under 4 years old have complimentary breakfast.

- **What is the maximum capacity per apartment?**
The maximum capacity in the 2-bedroom apartment in existing bedding is 5 adults or 4 adults + 2 children up to 12 years old. The bed configuration in a 2-bedroom apartment is: 1 queen bed, 2 single beds and 1 sofa bed. Note that the sofa bed in the living room accommodates 2 children or 1 adult.

- **What is the cancellation policy for the accommodation bookings?**
Should you need to cancel your reservation, in part or totally, the following rules will apply: prior to arrival, we will accept the cancellation without any cancellation fee if cancelled up to 2 days before date of arrival. If you cancel within 2 days prior to the arrival or if you fail to arrive (no-show) a cancellation fee will apply equally to 100% of the amount of first night. After check-in, should you need to cancel part of your stay a cancellation fee will apply equal to 75% of the cancelled stay period.

- **Where do I check-in?**
For logistical reasons we recommend you check-in at the reception of the Pine Cliffs Hotel.

- **How do I book a transfer?**
Please arrange a transfer from Faro airport to the hotel with our concierge directly via Concierge.Algarve@luxurycollection.com. The cost is approximately EUR 65 per way. The transfer has a limit of 4 people.

CHILDREN PROGRAM

- **Are there children's activities?**
At Porto Pirata we organize a minigolf competition on Saturday 9th and Sunday 10th from 10:00 AM till 4:00 PM. The cost to participate is EUR 6 per adult or child and the amount is totally donated to Somos Mais solidarity project. The prize ceremony will be held on Sunday at 4:30 PM at the Porto Pirata reception.
 - 1st place: Margherita (Luxury Collection) backpack
 - 2nd place: Children's polo
 - 3rd place: Pine Cliffs Resort cap

TOURNAMENT

- **When are we playing the final?**
On Sunday the 10th of April the players tee off at 8:00 AM through a shotgun start. Note that the finale can only be played by winners of the weekly tournaments.

- **What time is the award ceremony?**
The award ceremony will be right after lunch on Sunday, so the estimated time is around 4:00PM.

- **Is there a Gala event included in the program?**
No, the event will be concluded with the prize ceremony right after Sunday lunch.

- **What if I don't have a valid golf handicap?**
You need to attach a copy of your golf handicap when signing up. Without this you will not be eligible for prizes.

- **Is a golf clinic organized?**
Yes, on Saturday the 9th of April at 10:00AM. This is a complimentary clinic only for the winners of the weekly tournament. We aim to have 2 golf pros supporting 20 players.

- **Can I bring someone to join me for the friendly tournament on the 9th of April at 10:00AM?**
Yes, as winners of the weekly tournament you can bring 1 guest. Note that for each player (both winners and guest) participating in the friendly tournament a fee of EUR 25 applies. Registration must be done by 5:00PM on March 15, 2022.

- **What are the prizes*?**
Golf
 - 1st place: 7 nights | Grosvenor House, Dubai
 - 2nd place: 3 nights | Afonso XIII, Sevilla
 - 3rd place: 3 nights | YOTEL Porto

Tennis

- **1st place: 5 nights | YOTEL New York**
- **2nd place: 3 nights | Sheraton Porto Hotel & SPA**

***Note that the prizes are non-transferrable.**

OTHER QUESTIONS

- **What are the costs for lunch on Sunday?**

The weekly tournament winner and 1 guest eat complimentary. The lunch includes buffet lunch and drinks (water, soft drinks, house wine & beer). For additional guests the charge is EUR 40 per adult and EUR 20 per child (4-12 years old).

- **Does the hotel offer Half Board?**

Yes, the charge is EUR 45 per adult and EUR 22,5 for children (from 4 to 12 years old). Children under 4 years old eat complimentary. Beverages are not included. No discounts apply.

- **Will you organize the weekly tournament in 2022?**

Yes, we will start the golf tournaments on the 3rd of April and the tennis tournaments on the 7th of April and have the last weekly tournament on the 25th and 27th of October 2022.