



# Winner's Cup 2023

February 25<sup>th</sup> and 26<sup>th</sup>

## FREQUENTLY ASKED QUESTIONS

### ACCOMMODATION

- **What is the accommodation type included?**

The accommodation type included is a two-bedroom self-catering apartment.

- **What are the dates for the complimentary nights?**

Each winner is entitled to 2 complimentary nights (bed & breakfast) for 2 people during the competition. Therefore, the complimentary nights should be used between February 24th and 26th, 2023.

- **What is the rate for an extra night?**

The rate for an extra night in a two-bedroom apartment is EUR 180 per night, for 2 adults on bed & breakfast basis, with a maximum of 3 nights.

- **What is the additional cost for extra people?**

The additional cost per adult is EUR 12 per night and EUR 6 per child from 4 to 12 years old. Children under 4 years old are complimentary. Those costs include the daily breakfast.

- **How much is the breakfast directly at the restaurant?**

The full breakfast buffet is served in Jardim Colonial. For adults the cost is EUR 30 per breakfast and for children from 4 to 12 years old the charge is EUR 15. Children under 4 years old have complimentary breakfast.

- **What is the maximum capacity per apartment?**

The maximum capacity in the two-bedroom apartment in existing bedding is 5 adults or 4 adults plus 2 children up to 12 years old. The bed configuration in a two-bedroom apartment is: 1 queen, 2 single beds and 1 sofa bed. Please note that the sofa bed in the living room accommodates 2 children or 1 adult.

- **What is the cancellation policy for the accommodation bookings?**

Should you need to cancel your reservation, in part or totally, the following rules will apply: Prior to arrival, we will accept the cancellation without any fee if cancelled up to 2 days before date of arrival.

If you cancel within 2 days prior to the arrival or should you fail to arrive (no-show), a cancellation fee will apply equally to 100% of the amount of the first night (in case of extra nights booked).

After check-in, should you need to cancel part of your stay, a cancellation fee will apply equal to 75% of the cancelled stay period.

- **Where do I check-in?**

For logistical reasons we recommend you check-in at the reception of the Pine Cliffs Hotel.

- **How do I book a transfer?**

Please arrange a transfer from Faro to Pine Cliffs Resort with our Concierge, directly via [concierge.algarve@pinecliffs.com](mailto:concierge.algarve@pinecliffs.com).

## TOURNAMENT

- **When are we playing the final?**

On Sunday the 26th of February the players tee off at 8:00 AM through a shotgun start. Note that the finale can only be played by winners of the weekly tournaments.

- **What time is the award ceremony?**

The award ceremony will be right after lunch on Sunday, so the estimated time is around 4:00PM.

- **Is there a Gala event included in the program?**

No, the event will be concluded with the prize ceremony right after Sunday lunch.

- **What if I don't have a valid golf handicap?**

You need to attach a copy of your golf handicap when signing up. Without this you will not be eligible for prizes.

- **Is a golf clinic organized?**

Yes, on Saturday the 25th of February at 10:00AM. This is a complimentary clinic only for the winners of the weekly tournament. We aim to have 2 golf pros supporting 20 players.

- **Can I bring someone to join me for the friendly tournament on the 25th of February at 10:00AM?**

Yes, as winners of the weekly tournament you can bring 1 guest. Note that for each player (both winners and guest) participating in the friendly tournament a fee of EUR 25 applies. Registration must be done by 5:00PM on February 3rd, 2023.

- **What are the prizes?**

To be announced.

## **OTHER QUESTIONS**

- **What are the costs for lunch on Sunday?**

The weekly tournament winner and 1 guest eat complimentary. The lunch includes buffet lunch and drinks (water, soft drinks, house wine & beer). For additional guests the charge is EUR 48 per adult and EUR 24 per child (4-12 years old).

- **Does the hotel offer Half Board?**

Yes, the charge is EUR 45 per adult and EUR 22,5 for children (from 4 to 12 years old). Children under 4 years old eat complimentary. Beverages are not included. No discounts apply.

- **Will you organize the weekly tournament in 2023?**

Yes, next year weekly tournaments will be held. The golf tournaments start on April 4<sup>th</sup> and the tennis tournaments on April 6<sup>th</sup>. The last weekly tournament will take place on October 31<sup>st</sup>.