



# WINNERS' CUP 2024

February 24<sup>th</sup> and 25<sup>th</sup>

## Frequently asked questions

### Accommodation

- **What is the accommodation type included?**  
The accommodation type included is a two-bedroom self-catering apartment.
- **What are the dates for the complimentary nights?**  
Each winner is entitled to 2 complimentary nights (bed & breakfast) for 2 people during the competition. Therefore, complimentary nights should be used between 23rd and 25th of February 2024.
- **What is the rate for an extra night?**  
The rate for an extra night in a two-bedroom apartment is €190,00 per night, for 2 adults on bed & breakfast basis, with a maximum of 3 nights.
- **What is the additional cost for extra people?**  
The additional cost per adult is €25,00 per night and €12,5 per child from 4 to 12 years old. Children under 4 years old are complimentary. Those costs include the daily breakfast.
- **How much is the breakfast directly at the restaurant?**  
The full breakfast buffet is served in Jardim Colonial. For adults the cost is €30,00 per breakfast and for children from 4 to 12 years old the charge is €15,00. Children under 4 years old have complimentary breakfast.
- **What is the maximum capacity per apartment?**  
The maximum capacity in the two-bedroom apartment in existing bedding is 5 adults or 4 adults + 2 children up to 12 years old. The bed configuration in a two-bedroom apartment is: 1 queen, 2 single beds and 1 sofa bed. Please note that the sofa bed in the living room accommodates 2 children or 1 adult.



- **What is the cancellation policy for the accommodation bookings?**

Should you need to cancel your reservation, in part or totally, the following rules will apply: Prior to arrival, we will accept the cancellation without any fee if cancelled up to 2 days before date of arrival.

If you cancel within 2 days prior to the arrival or should you fail to arrive (no-show), a cancellation fee will apply equally to 100% of the amount of the first night (in case of extra nights booked).

After check-in, should you need to cancel part of your stay, a cancellation fee will apply equal to 75% of the cancelled stay period.

- **Where do I check-in?**

For logistical reasons we recommend you check-in at the reception of the Pine Cliffs Hotel.

- **How do I book a transfer?**

Please arrange a *transfer* from Faro to Pine Cliffs Resort with our *Concierge*, directly via [concierge.algarve@pinecliffs.com](mailto:concierge.algarve@pinecliffs.com).



## Winners' Cup by Pine Cliffs 2024

### Tournament

- **When are we playing the final?**

On Sunday the 25th of February the players tee off at 8 AM. Note that the final can only be played by winners of the weekly tournaments.

- **What time is the award ceremony?**

The award ceremony will be right after lunch on Sunday, so the estimated time is around 4 PM.

- **Is there a Gala event included in the program?**

No, the event will be concluded with the prize ceremony right after Sunday lunch.

- **What if I don't have a valid golf handicap?**

You need to attach a copy of your golf handicap when signing up. Without this you will not be eligible for prizes.

- **Is a golf clinic organized?**

Yes, on Saturday the 24th of February at 10 AM. This is a complimentary clinic only for the winners of the weekly tournament. We aim to have 2 golf pros supporting 20 players.

- **Can I bring someone to join me for the golf friendly tournament on the 24th of February?**

Yes, as winners of the weekly tournament you can bring 1 guest. Note that for each player (both winners and guest) participating in the friendly tournament a fee will apply. Registration must be done by 5 PM on 10th February 2024.

- **What are the prizes?**

To be announced.



## Other questions

- **What are the costs for lunch on Sunday?**

The weekly tournament winner and 1 guest eat complimentary. The lunch includes buffet lunch and drinks (water, soft drinks, house wine & beer). For additional guests the charge is €48,00 per adult and €24,00 per child (4-12 years old).

- **Does the hotel offer Half Board?**

Yes, the charge is €50,00 per adult and €25,00 for children (from 4 to 12 years old). Children under 4 years old eat complimentary. Beverages are not included. No discounts apply.

- **Will you organize the weekly tournament in 2024?**

Yes, we will start the weekly golf tournaments on the 2nd of April and the weekly tennis tournaments on the 4th of April 2024.